

15 January 2019



## Informational Notice: DSB PROD brief FIX disconnect around Tue January 15 16:21 PM UTC

### Audience: DSB Production FIX Users

This is an informational notice to our production FIX users who may have suffered a brief disconnection around 16:21 PM UTC January 15<sup>th</sup> 2019. One of our production FIX servers encountered a timeout, but this was resolved immediately. The sessions that were disconnected due to the issue reconnected immediately to one of our alternative FIX endpoints. The DSB is currently investigating the root cause of this issue and will provide further information in due course. The reference number for this issue is [GitHub 9](#).

If further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.

Please contact [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) for all support & connectivity issues  
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